

ARE YOU PREPARED FOR A FLOOD IN YOUR NEIGHBORHOOD?

**YOU ARE RECEIVING THIS BROCHURE
BECAUSE YOUR PROPERTY IS IN OR NEAR A
SPECIAL FLOOD HAZARD AREA.** If you live near the Pajaro River, the [Salsipuedes](#) or [Corralitos Creeks](#), you may be located in the Special Flood Hazard Area (SFHA).

What should you do before a flood?

① Determine if your property is located in an area subject to flooding.

A property located within a flood zone does not necessarily have flooding problems. Your property may still be within a flood zone, as designated by Federal Emergency Management Agency (FEMA) maps. Upon request, the Community Development Engineering Division at (831) 768-3050, will make free flood zone determinations for properties within the City. FEMA maps are also available in the Watsonville Public Libraries. If located in an "A" Zone, your property is within the Special Flood Hazard Area (SFHA), which is an area that has been determined to have the potential for flooding caused by a 100-year storm. The building department also maintains elevation certificates for structures within the city which are also available for review.

② Purchase flood insurance on your property.

Flooding is not covered by a standard homeowner's insurance policy. A separate flood insurance policy is required to cover damages incurred by flooding. Coverage is available for the building itself as well as for the contents of the building. The City of Watsonville participates in the National Flood Insurance Program (NFIP) that makes available federally backed flood insurance for all structures, whether or not they are located within the floodplain. Note that there is a 30-day waiting period before coverage goes into effect. More than 25 percent of NFIP claims are filed by properties located outside the 100-year floodplain, also known as the Special Flood Hazard Area (SFHA). Contact your insurance agency for more information. Flood

insurance information is also available in Watsonville Public Libraries.

③ Maintain drainage channels and pipes free of obstruction and debris.

The City of Watsonville, Public Works Department performs cleaning and maintenance activities on the storm drainage system in City easements & rights-of-way in accordance with an established schedule and other standard operating procedures. Residents are encouraged to assist in maintaining the drainage in their areas by removing or reporting obstructions (such as shopping carts, leaves, debris, trash, etc.). Keeping drainage channels free of obstructions reduces flooding in the event of heavy rains. By way of City ordinance, it is illegal to dump trash, leaves, landscape debris, paint, grease, or any other material into any portion of the City's drainage system. Such dumping can have devastating impacts on water quality in addition to causing flooding. To report obstructions or illegal dumping, or for questions regarding drainage system maintenance, please contact City Storm Water Maintenance at (831) 768-3133. The County of Santa Cruz (831) 477-3999 primarily maintains the Pajaro River, local creeks and other open channels.

④ Protect your property from the hazards of flooding and wind.

Various methods may be used to minimize flooding. If the floor level of your property is lower than the "Base Flood Elevation" (elevation of the 100-year flood, based on the FEMA maps), consider elevating your structure, if possible. Brochures discussing flood proofing and other mitigation measures are available in Watsonville Public Libraries. If a flood is imminent, property can be protected by sandbagging areas subject to the entry of water into living spaces. Valuables and furniture may also be moved to higher areas of the dwelling to minimize damages. Attaching plywood or specially made panels over windows and patio doors may help protect against high wind damages associated with hurricanes. The City of Watsonville will make site visits to provide one-on-one advice to a property owner regarding flooding and drainage issues on private property. For more information, please contact Community Development Engineering Division at (831) 768-3050.

Meet improvement requirements. The National Flood Insurance Program (NFIP) requires that if the cost of reconstruction, additions, or other improvements to a building equals or exceeds 50% of the building's market value, then the building must meet the same construction requirements as a new building. Substantially damaged buildings must also be brought up to the same standards. For example, a residence damaged so that the cost of repairs equals or exceeds 50% of the building's value before it was damaged must be elevated above the base flood elevation. Please contact the Community Development Department at (831) 768-3050 for more information.

⑤ Meet permitting requirements. All development within the city requires a permit. Always check and fulfill permitting requirements with the Community Development Department at (831) 768-3050 before you build on, alter, fill, or re-grade on any portion of your property and/or within any easement or right-of-way.

⑥ Keep an emergency supply. Non-perishable food, water, batteries, flashlights, a manual can opener, and a battery-operated radio should be kept available.

What should you do during a flood?

If your property is in imminent danger of flooding, please contact P.G. & E. at (800) 743-5000 to request that your power and natural gas be shut off, or for guidance on how to do it yourself. This number may also be contacted regarding any other electrical or natural gas emergencies.

⑦ Tune-in to local commercial radio or television stations for Watch and Warning Bulletins and any corresponding emergency instructions. The City of Watsonville Emergency Operations (831) 768-3038 will order or advise evacuations if conditions warrant this action. If evacuations are called for, it is imperative that you follow instructions in the time frame noted.

⑧ Questions regarding emergency procedures may be addressed to the The City of Watsonville Emergency Operations (831) 768-3038. Santa Cruz County office

of Emergency Services at (831) 458-7150, and the American Red Cross Chapter at (831) 462-2881

- ⑨ If dangerous flooding conditions are imminent, avoid driving a vehicle if possible. Do not attempt to drive or wade through deep pockets of water or running washes. Unstable banks should be avoided.
- ⑩ Develop an evacuation plan for your family.
- ⑪ Avoid low-lying areas. Seek shelter in the highest areas possible.

What should you do after a flood?

- ⑫ Listen to the radio for emergency instructions.
- ⑬ Avoid driving if possible.
- ⑭ Follow established procedures for property damage repairs:

Select a contractor who is licensed in his trade. Verify that contractors are licensed before signing or agreeing to any repair contracts. It is also recommended that you verify certification of liability and workman's compensation insurance. Complaints against licensed contractors may be referred to the appropriate licensing agency.

Require your contractors to obtain the proper permits for work being performed. Permits are required for any permanent improvement (including roofing, siding, additions, alterations, etc.) to a structure and for site work such as grading, filling, etc. Permits are required even if a homeowner is doing the work himself.

Questions about permits or contractor licensing may be addressed to the City of Watsonville Community Development Department at (831) 768-3050.

Recognize the natural and beneficial functions of floodplains to help reduce flooding:

Floodplains are a natural component of the City of Watsonville environment. Understanding and protecting the natural functions of floodplains helps reduce flood damage and protect resources. When flooding spreads out across the floodplain, its energy is dissipated, which results in lower flood flows downstream, reduced erosion of the stream bank and channel, deposition of sediments higher in the watershed and improved groundwater recharge.

Floodplains are scenic, valued wildlife habitat, and suitable for farming. Poorly planned development in floodplains can lead to stream bank erosion, loss of valuable property, increased risk of flooding to downstream properties and degradation of water quality.

For more information about **flood safety** or the NFIP, please note the following:

<http://www.cityofwatsonville.org>
www.floodalert.fema.gov
www.fema.gov/hazards/floods
1-888-FLOOD29

This information is provided by the City of Watsonville and is applicable to properties within the limits of the City. If you reside in a jurisdiction other than the City of Watsonville, contact your regulatory authority for information.



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City Flood Safety



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